**Specification Requirement**

**Reference site:** [**https://globalshopaholics.com**](https://globalshopaholics.com/)/

Dashboard will include two parts; Different levels of Administrator(s) will manage the admin part of the site, the second and the main part is the user

1. **Member Registration and Login (Site users)**

Anyone should be able to register on the website from any part of the world

Following will be user’s task.

* 1. **Regular User**

1. All user will have same U.S warehouse assign to them which they can use whenever they want to shop in the U.S as shipping address
   1. **Make a Request**
2. **Pay4me**: user should be able to make a request for us to help him buy any item from the U.S
3. **Item Picture:** user should be able to make a request for more picture of any received item in our warehouse that belong to the user.
4. **Test my item:** user should be able to make a request we should help him test a particular item we received. Example can be phone or laptop and the user want to know and be sure is working well be we ship out.
5. **Ship my item:** user should be able to submit a request that we should ship his item by selecting from list of available one, which are DHL, FEDEX, UPS. They are have API we can pull from
6. **Return my item:** user should be able to submit a request that we should return any of his received package.
7. **Other Request:** this is for any form of request the user want to make
   1. **Warehouse**
8. **Received package:** User should be able to get notification whenever we receive his package. Picture of item will also be taken and upload to user account. That user should be able to see the picture of the item.
9. **Shipped Package**: after a user submit “ship my item request” user should be able to get a notification and tracking number that his item has being shipped as requested once we ship the item.
10. **Delivered package**: user should also get notification once the item is delivered

* 1. **Order Record**

1. **Expected item:** user should be able to submit request of item they purchased by themselves so that we know the item they are expecting.
2. **Purchase History:** when a user make use of the “pay4me service” user should be able to get notification and see the record of the purchase.
3. **Returned Item:** User should be able to get notification and have a record of item returned.
   1. **Payment**
4. Payment: For payment, we considering using having a wallet they can fund.
5. User should be able to make payment when they use the “pay4me” and “ship my item”.
6. Payment system like credit card, PayPal, bitcoin are options we are looking to implement.
   1. **Setting**
7. Setting should contain information about the user profile, should be able to update contact and delivery address of user.

1.7 **Refer a friend**

1. user should be able to get commission from referring people to the platform.

1. **Admin**

Admin will have Different levels of Administrator(s) that will manage the admin part of the site.

**Admin job function in no particular order**

1. Have access to all member
2. Upload picture to user account
3. Send notification to user
4. Delete user account
5. Update user account
6. Create account for user
7. Admin should be able to manage all functionality of the user.

These features is what I can think of from product owner point of view. we believe developer can and should be able to advise based on this information to know if is achievable or not and if there is any other feature that will help to make the project a successful one.